



## PROVIDE ACCURATE AND TIMELY INFORMATION AT ALL STAGES OF MIGRATION



### Associated actions

- a. Launch and publicize a centralized and publicly accessible national website** to make information available on regular migration options, such as on country-specific immigration laws and policies, visa requirements, application formalities, fees and conversion criteria, employment permit requirements, professional qualification requirements, credential assessment and equivalences, training and study opportunities, and living costs and conditions, in order to inform the decisions of migrants
- b. Promote and improve systematic bilateral, regional and international cooperation and dialogue** to exchange information on migration-related trends, including through joint databases, online platforms, international training centres and liaison networks, while upholding the right to privacy and protecting personal data
- c. Establish open and accessible information points along relevant migration routes** that can refer migrants to child-sensitive and gender-responsive support and counselling, offer opportunities to communicate with

consular representatives of the country of origin, and make available relevant information, including on human rights and fundamental freedoms, appropriate protection and assistance, options and pathways for regular migration, and possibilities for return, in a language the person concerned understands.

- d. **Provide newly arrived migrants with targeted, gender-responsive, child-sensitive, accessible and comprehensive information and legal guidance** on their rights and obligations, including on compliance with national and local laws, obtaining of work and resident permits, status adjustments, registration with authorities, access to justice to file complaints about rights violations, as well as on access to basic services
- e. **Promote multi-lingual, gender-responsive and evidence-based information campaigns** and organize awareness-raising events and pre-departure orientation trainings in countries of origin, in cooperation with local authorities, consular and diplomatic missions, the private sector, academia, migrant and diaspora organizations and civil society, in order to promote safe, orderly and regular migration, as well as to highlight the risks associated with irregular and unsafe migration



### Example practices

For more practices, visit the Migration Network Hub's **Repository of Practices**

### Canadian Orientation Abroad Programme

The Canada Orientation Abroad (COA) Programme is an overseas orientation initiative that provides potential

migrants to Canada with accurate, relevant, consistent and time-sensitive information designed to help them make well-informed settlement decisions. COA is offered to those migrants who already have Canadian visas, as well as those seeking family reunification or job opportunities (IOM, 2018).

### **Comprehensive Information and Orientation Programme**

The Comprehensive Information and Orientation Programme (CIOP), which is currently being implemented in the context of the Abu Dhabi Dialogue (ADD), helps manage and provide tailored pre-departure, pre-employment and post-arrival orientation for temporary contractual workers working in Gulf Cooperation Council (GCC) countries. Receiving technical support from IOM, ADD Member States aim to adapt the CIOP to their respective country contexts. The CIOP will help strengthen the protection and integration of temporary contractual workers through various means, among them enhancing the transparency of information, protecting workers from risks of abuse and exploitation, assisting prospective workers in making informed decisions, reducing barriers in workplaces, and promoting the social integration of migrants (IOM, 2018).

### **Towards the Elimination of the Worst Forms of Child Labour (TECL) II Project**

In Namibia, a number of emerging practices around raising awareness on child labour-related issues have emerged. For example, the support of the media, which can reach and influence both rural and urban populations, was engaged in raising awareness around child labour as part of the TECL II Project through stories, various programmes and interviews (ILO, 2012).

## Child and Family Support Hubs (Blue Dots)

In 2016, as part of a joint endeavour to step up protection for the growing number of children and others with specific needs arriving in Europe, UNHCR and UNICEF set up special support centres for children and families along the most frequently used migration routes in Europe. Twenty Child and Family Support Hubs, known as “Blue Dots”, provided a safe space for children and their families, vital services, play, protection and counselling in a single location. The hubs support vulnerable families on the move, especially the many unaccompanied or separated children at risk of sickness, trauma, violence, exploitation and trafficking (UNHCR, 2016). This approach has been replicated in the situation response for Venezuelans. Similarly, in 2019 the Government of Niger and UNICEF established four One Stop Social Welfare Shops in the region of Agadez and rehabilitated a temporary transit centre for unaccompanied child migrants (UNHCR, 2018).



### Relevant sustainable development goals



#### SDG 1: No poverty

▪**1.4:** By 2030, ensure that all men and women, in particular the poor and the vulnerable, have equal rights to economic resources, as well as access to basic services, ownership and control over land and other forms of property, inheritance, natural resources, appropriate new technology and financial services, including microfinance



## SDG 4: Quality Education

▪**4.b:** By 2020, substantially expand globally the number of scholarships available to developing countries, in particular least developed countries, small island developing States and African countries, for enrolment in higher education, including vocational training and information and communications technology, technical, engineering and scientific programmes, in developed countries and other developing countries



## SDG 5: Gender Equality

▪**5.b:** Enhance the use of enabling technology, in particular information and communications technology, to promote the empowerment of women



## SDG 10: Reduced inequalities

▪**10.7:** Facilitate orderly, safe, regular and responsible migration and mobility of people, including through the implementation of planned and well-managed migration policies



## SDG 16: Peace, justice and strong institutions

▪**16.10:** Ensure public access to information and protect fundamental freedoms, in accordance with national legislation and international agreements