The action aims to establish coordination mechanisms between local authorities, public services and civil society organisations; strengthening thereby the capacity of local actors and improving access to socio-economic rights through a reception centre providing legal and social assistance to migrants.

OBJECTIVE

The action aims to establish coordination mechanisms between local authorities, public services and civil society organisations; strengthening thereby the capacity of local actors and improving access to socio-economic rights through a reception centre providing legal and social assistance to migrants.

ACTIVITIES

- Plan 3 training courses and 3 workshops on migration for local actors;
- Arrange exchange visits by a delegation of municipalities;
- Establish a local platform on migration;
- Compile a booklet of recommendations on the integration of migrants;
- Organise a regional cooperation congress;
- Organise 3 awareness and information workshops for migrants;

OUTCOMES

- Improved local actors’ knowledge on migration;
- Established coordination mechanisms among migration actors;
- Operational reception centre, and the coordination among actors;

MC2CM POLICY RECOMMENDATIONS ADDRESSED

Implementation of welcome instruments
Multi-level governance and cooperation
Access to social and political participation

SUSTAINABLE DEVELOPMENT GOALS

- 5 End discrimination against women
- 10 Facilitate migration of persons
- 16 Develop effective and accountable institutions
- 17 Promote international support for targeted capacity-building

TARGETED CITY ACTIONS

ACMALS

Improving the Coordination of Migration of Local Actors in Sfax
The objective of the action is to improve spatial planning and enhance the social cohesion of migrant populations, in order to build more welcoming and livable neighbourhoods in Morocco.

- Conduct a study of disadvantaged neighbourhoods and the vulnerabilities associated with migrant status;
- Train social educators, neighbourhood agents and community teams on the different approaches of migrants’ social inclusion;
- Develop a neighbourhood intervention plan;
- Facilitate the exchange of good practices between cities of Morocco and Andalusia;
- Create an alliance between civil society organisations and the municipalities;

- Improved intervention capacity within the territory of the migrant population and the population wishing to migrate, through participation and social cohesion in the cities of Tetouan, Larache and Alcazar-Quivir;
- Exchanged realities of both shores of the Mediterranean, knowledge acquired and good practices implemented in the cities to create a fair territory;

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

- Access to education
- Access to social and political participation
- Protection against discrimination
- Governance and cooperation at multiple levels

<table>
<thead>
<tr>
<th>OBJECTIVE</th>
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The objective of the action is to increase cultural diversity through fostering a fair and realistic vision of migration through improving cooperation between local and regional authorities, and promoting dialogue frameworks for local migration governance policies.

- Conduct workshops to strengthen local capacities;
- Draft an intercultural coexistence action plan for municipalities;
- Organise an international seminar on diversity and management;
- Conduct a research on local migration and public perceptions;
- Increase awareness through an educational campaign;
- Improved perception of migration;
- Integrated migration policies into municipal action plans;
- Display of positive and intercultural values of migration;

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

- Access to education
- Access to social and political participation for migrants
- Protection against discrimination
- Multilevel governance and cooperation

**SUSTAINABLE DEVELOPMENT GOALS**

- 4.a Build inclusive learning environments for all
- 11.3 Enhance inclusive and sustainable urbanisation
- 16.b Promote non-discriminatory laws and policies
- 16.3 Promote equal access to justice
- 17.19 Promote international support for targeted capacity-building
### TARGETED CITY ACTIONS

**I-MIGR**

**Inclusion, Migration, Integration and Governance in Raoued and La Marsa**

<table>
<thead>
<tr>
<th>OBJECTIVE</th>
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<tr>
<td>The objective of the action is to develop the cooperation between the different stakeholders at local level on migration, through improving data management and knowledge, and to promote a real and fair discourse on migration by strengthening the intercultural dialogue.</td>
<td>• Organise training for public servants in the areas of inclusion; • Organise coaching days for municipalities on the inclusion of migrants; • Develop training on migrant rights; • Create an information booklet on migrants rights; • Set up an information desk for guidance on services offered to migrants; • Organise open house events on migration in the municipalities of La Marsa and Raoued;</td>
<td>• Improved competencies of municipalities regarding the socio-economic inclusion of migrants; • Strengthened personnel capacities in terms of identifying migrants needs; • Improved access for migrants to local level services based on rights;</td>
</tr>
</tbody>
</table>

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

- Access to education
- Access to health
- Access to the labour market, entrepreneurship and professional training
- Multi-level governance and cooperation

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**Sustainable Development Goals**

- **5.1** End discrimination against women
- **11.7** Provide access to inclusive public spaces
- **16.10** Ensure public access to information
- **17.9** Promote international support for targeted capacity-building
TARGETED CITY ACTIONS

Local Governance of Migration in Lebanon

Reinforcing Capabilities of Lebanese Municipalities on Migration Local Governance

OBJECTIVE

The objective of the action is to support the Lebanese local authorities in defining a roadmap to improve the governance of migration at the local level.

ACTIVITIES

• Collect data on local migration governance;
• Conduct 3 participatory workshops with local stakeholders to agree on a roadmap;
• Organise a national conference to validate the roadmap and develop an action plan;

OUTCOMES

• Provided technical recommendations for migration stakeholders supporting their actions at the local level;
• Developed dialogue channels between national and local stakeholders in the field of migration;

MC2CM POLICY RECOMMENDATIONS ADDRESSED

Provision of welcome instruments
Access to social and political participation
Protection against discrimination

10.2 Promote social, economic, and political inclusion of all
11.7 Provide access to inclusive public spaces
16.6 Develop effective and accountable institutions
TARGETED CITY ACTIONS
Nador an Active City for Living Together

Promoting Inclusion and Interculturality

The objective of this action is to contribute to the development of social and sustainable cities in Morocco, through promoting inclusive discourse on migration and encouraging dialogue, mutual understanding and participative democracy in the city of Nador.

**OBJECTIVE**

- Conduct 3 training workshops for teachers to promote inclusion and interculturality;
- Organise interactive exhibitions for students to foster creative thinking and problem solving skills;
- Form ‘Nador Children Municipal Council’ as an experience of participatory democracy and develop its action plan;
- Transfer the experience of the ‘Nador Children Municipal Council’ to the Municipality of Oujda;
- Improved perception on otherness, inclusion and interculturality in the city of Nador;
- Showcased positive and intercultural values;
- Integrated values and a human-rights approach into municipal action plans on migration;

**ACTIVITIES**

**OUTCOMES**

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

Access to education
Access to social and political participation
Protection against discrimination

4.4 Build inclusive learning environments for all
4.7 Promote a culture of appreciation of cultural diversity
11.3 Enhance inclusive and sustainable urbanisation

17.0 Promote international support for targeted capacity-building
The objective of the action is to contribute to the development of social and sustainable cities in Morocco, through fostering social inclusion in the Nador province.

- Train media professionals to counter negative stereotypes on migration;
- Enhance stakeholders’ capacities on migration;
- Raise public awareness on a more balanced narrative on migration;
- Organize the ‘Interculturality Week’;
- 40 creative narrators (18 women) are trained to propel positive discourse on migration;
- 7000 inhabitants have access to knowledge on migrants’ concerns on social inclusion;

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

Access to social and political participation
Protection against discrimination

**SUSTAINABLE DEVELOPMENT GOALS**

- 4.7 Promote a culture of appreciation of cultural diversity
- 16.10 Ensure public access to information
- 16.b Promote non-discriminatory laws and policies

**TARGETED CITY ACTIONS**

Nador Social & Sustainable

Promoting Intercultural Dialogue and Migrants Social Inclusion
TARGETED CITY ACTIONS

Ramallah Inclusion Policy
Growing on Diversity and Equality

OBJECTIVE
The objective of the action is to create a unified vision among stakeholders through introducing a ‘local social inclusion policy’ to empower migrants’ active participation in the social and economic life in the city of Ramallah, and promote a better sense of belonging for all citizens.

ACTIVITIES
- Form a Steering Committee for policy development by representatives of all sectors and society groups;
- Launch and adopt a ‘local social inclusion policy’ by all city stakeholders;
- Raise awareness on the importance of social inclusion of all groups;

OUTCOMES
- Adoption of a ‘local social inclusion policy’ by the Municipality of Ramallah;
- Endorsed wellbeing, economic and social empowerment of marginalised groups in the city;
- Reinforced sense of belonging of all citizens, and increased participation in strategic decision-making in Ramallah;
- Increased awareness on the significance of social inclusion of all groups;

MC2CM POLICY RECOMMENDATIONS ADDRESSED
Access to social and political participation
Protection against discrimination
Multi-level governance and cooperation

<table>
<thead>
<tr>
<th>SUSTAINABLE DEVELOPMENT GOALS</th>
<th>ACCESS TO SOCIAL AND POLITICAL PARTICIPATION</th>
</tr>
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<tbody>
<tr>
<td>adopt policies to promote gender equality</td>
<td>5.c</td>
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<tr>
<td>ensure inclusive decision-making at all levels</td>
<td>10.2</td>
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<tr>
<td>implement integrated policies towards inclusion</td>
<td>11.b</td>
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<th>OUTCOMES (Endorsed Wellbeing, Economic and Social Empowerment of Marginalised Groups)</th>
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<td>Increased awareness on the significance of social inclusion of all groups;</td>
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TARGETED CITY ACTIONS

Tangeraccueil
Promoting Partnerships for Migrants’ Reception and Integration in Tangier

OBJECTIVE

The objective is to reinforce the role of the Municipality of Tangier as a structuring actor for migrants’ social integration and access to rights and services.

ACTIVITIES

• Set up a “one-stop-shop” for migrants’ services;
• Reinforce capabilities of municipal staff;
• Establish an ‘Immigration Council’ to organise migration stakeholders’ services;
• Operational ‘Local Migration Office’;
• Strengthened capacities of local authorities on migration;
• Strengthened city-to-city partnership;
• Established role of ‘Immigration Council’;
• Strengthened city stakeholders’ cooperation and network;

OUTCOMES

MC2CM POLICY RECOMMENDATIONS ADDRESSED

Provision of welcome instruments
Access to social and political participation

10.2 Promote social, economic, and political inclusion of all
16.7 Ensure inclusive decision-making at all levels
10.7 Facilitate migration of persons
17.9 Promote international support for targeted capacity-building
11.3 Enhance inclusive and sustainable urbanisation
17.17 Promote effective public and civil society partnerships
The objective of the action is to improve safe and inclusive access to public space in Zarqa, pave the way for cultural exchange, tolerance and willingness to sustain dialogue and help reduce social tension between Syrian refugees and local community, through the creation of a public space in Al Majd Residential City.

**OBJECTIVE**

The objective of the action is to improve safe and inclusive access to public space in Zarqa, pave the way for cultural exchange, tolerance and willingness to sustain dialogue and help reduce social tension between Syrian refugees and local community, through the creation of a public space in Al Majd Residential City.

**ACTIVITIES**

- Conduct capacity building activity for the Housing and Urban Development Corporation (HUDC) staff and stakeholders on using public spaces for integration;
- Conduct a regional workshop on public space toolkit;
- Conduct a ‘Block by Block’ workshop to engage community members in planning public space;
- Contract youth/women in the construction process;
- Produce an awareness-raising video, sharing the whole experience of the project;
- Develop operation and maintenance plans with the Housing and Urban Development Corporation (HUDC) and AL-Majd City community groups;
- Establish a local committee to guarantee maintenance of the public space and build community ownership;

**OUTCOMES**

- Strengthened understanding of Housing and Urban Development Corporation (HUDC) staff, key stakeholders and wider communities on the transformative power of public spaces for increased social cohesion and Local Economic Development;
- Enhanced safety, social cohesion and inclusiveness in Al-Majd Residential City in Zarqa through the provision of safe, inclusive and accessible public spaces, targeting men, women, children, youth and people with disabilities;
- Improved attitudes and behaviours related to refugees, women’s and girls’ rights to enjoy public spaces, through social interaction between local community and Syrian refugees;

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

- Provision of welcome instruments
- Access to social and political participation
- Urban planning and access to adequate housing

<table>
<thead>
<tr>
<th>SDG</th>
<th>Recommendation</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.2</td>
<td>Promote social, economic, and political inclusion of all</td>
<td>Zarqa</td>
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</table>
### Migration in Casablanca

**Increasing the Positive Contribution of Migration to the Local Development of the City**

The objective of this action is to increase the positive contribution of migration to the local development in the city of Casablanca to foster social cohesion between migrant and host communities. It aims to reinforce the engagement of the Municipality to address social protection and discrimination risks encountered by vulnerable populations settled within the less fortunate neighbourhoods of the city.

<table>
<thead>
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<tr>
<td>The objective of this action is to increase the positive contribution of migration to the local development in the city of Casablanca to foster social cohesion between migrant and host communities. It aims to reinforce the engagement of the Municipality to address social protection and discrimination risks encountered by vulnerable populations settled within the less fortunate neighbourhoods of the city.</td>
<td>- Conduct field visits and dialogue sessions to identify the needs and vulnerabilities of the population (women, youth and migrant workers); - Conduct a training of municipal staff on rights-based migration governance, and 3 trainings to municipal and neighborhood staff on technical and communication skills; - Establish Migration Coordination Unit (MCU) in Casablanca; - Establish “Salon of Migrants” to host social gatherings and cultural events for migrants and host communities; - Organise cultural storytelling events consisting of diverse groups of migrants and local communities; - Arrange skills-employment matching, and development initiatives conducted by civil society organizations;</td>
<td>- Improved migration governance at the local level through enhanced municipal capacities; - Increased dialogue among local and national stakeholders on migration governance; - Enhanced political support and action plan for the establishment of a local Migration Management Unit in the municipality aiming at mainstreaming migration policy-making and promoting coordination with national government; - Strengthened integration of migrants in host communities through cultural events;</td>
</tr>
</tbody>
</table>

### MC2CM Policy Recommendations Addressed

- Provision of welcome instruments
- Access to labour market, entrepreneurship, and vocational training
- Access to social and political participation
- Multi-level governance and cooperation

#### Sustainable Development Goals

- 10.7 Facilitate migration of persons
- 11.1 Ensure access for all to housing and basic services
- 11.3 Enhance inclusive and sustainable urbanisation
The objective of the action is to improve safe and inclusive access to public space in Amman, pave the way for cultural exchange, tolerance and willingness to sustain dialogue and help reduce social tension between Syrian refugees and local community, through the rehabilitation of Fatima AL-Zahra’s Community Garden.

**OBJECTIVE**

Conduct capacity building for Greater Amman Municipality officials and key stakeholders;
Conduct a regional workshop on public space toolkit;
Conduct interactive workshops for the local community to foster creative thinking;
Contract youth/women in the construction process;
Deliver an advocacy campaign for the opening day of the garden;
Produce an awareness-raising video, sharing the whole experience of the project;
Develop operation and maintenance plans with Greater Amman Municipality and Marka community groups;
Establish a local committee to ensure maintenance sustainability of the public space and build community ownership;

**ACTIVITIES**

- Enhanced public awareness on the right to the city among refugees and host community;
- Enhanced safety, social cohesion and inclusiveness in Marka neighbourhood in Amman; through the provision of safe, inclusive and accessible public spaces, targeting men, women, children, youth and people with disabilities;
- Improved attitudes and behaviours related to refugees, women’s and girls’ rights to enjoy public spaces, through social interaction between local community and Syrian refugees;

**OUTCOMES**

Objectives of the action:
- Promotion of social, economic, and political inclusion of all;
- Access to social and political participation;
- Urban planning and access to adequate housing;

**MC2CM POLICY RECOMMENDATIONS ADDRESSED**

- Promotion of welcome instruments
- Access to social and political participation
- Urban planning and access to adequate housing

**SUSTAINABLE DEVELOPMENT GOALS**

- 10.2 Promote social, economic, and political inclusion of all
- 10.7 Facilitate migration of persons
- 16.7 Ensure inclusive decision-making at all levels
- 17.9 Promote international support for targeted capacity-building
- 11.7 Provide access to inclusive public spaces
TARGETED CITY ACTIONS
La Marsa Artistic Cohesion

Strengthening Migrants Social Inclusion Through Arts

OBJECTIVE
The objective of the action is to strengthen the social inclusion of migrants in the city of La Marsa through joint artistic activities and evidence-based media communication, which increase the positive contribution of migrants to the local development.

ACTIVITIES
- Establish a Migration Coordination Unit in the Municipality of La Marsa;
- Upgrade a municipal space to be used as a community space for hosting artistic and social events;
- Conduct awareness-raising sessions for media professionals on a more innovative and balanced story-telling;

OUTCOMES
- Strengthened capacities of local authorities on welcoming migrants;
- Enhanced social cohesion and urban inclusion at the city level through upgrading a space for community events;
- Improved perception of public opinions about migration through enhancing the wellbeing of vulnerable migrants;

MC2CM POLICY RECOMMENDATIONS ADDRESSED
Provision of welcome instruments
Protection against discrimination

SUSTAINABLE DEVELOPMENT GOALS
- 10.7 Facilitate migration of persons
- 11.1 Ensure access for all to housing and basic services
- 11.3 Enhance inclusive and sustainable urbanisation
TARGETED CITY ACTIONS
Towards Evidence-Based Migration Policy-Making in the City of Rabat

Improving Migration Data Monitoring System of the Municipality of Rabat Towards Achieving Evidence-based Migration Decision-making at the Local Level

OBJECTIVE
The objective of the action is to accompany the efforts of the city to improve the current migration action and strategic planning, strengthen its data collection capacities, and enable it to monitor migration flows and resulted vulnerabilities at the city level.

ACTIVITIES
• Establish Municipal Migration Observatory to support local decision-makers with migration governance approach at the local level;
• Organise a participatory workshop to identify solutions to address vulnerabilities and identify evidence gaps;
• Conduct a capacity-building workshop for decision-makers on the use of migration data;
• Create an online ‘Community of Practice’ for migration data users and producers;
• Organise a comprehensive and operational dialogue between producers and users of migration data to develop coordination strategies and address challenges in the information flow system;

OUTCOMES
• Improved migration action and strategic planning of Rabat through participatory planning;
• Assessed needs and mapping of actors at the city level;
• Increased capacities of municipal staff on migration governance;
• Established partnerships among government and non-government data producers and users;

MC2CM POLICY RECOMMENDATIONS ADDRESSED
Urban planning and access to adequate housing
Multi-level governance and cooperation
Protection against discrimination

SUSTAINABLE DEVELOPMENT GOALS
10.7 Facilitate migration of persons
11.1 Ensure access for all to housing and basic services
17.8 Enhance capacity-building in high-quality, timely and reliable data

OBJECTIVE
ACTIVITIES
OUTCOMES

MC2CM POLICY RECOMMENDATIONS ADDRESSED
Urban planning and access to adequate housing
Multi-level governance and cooperation
Protection against discrimination

SUSTAINABLE DEVELOPMENT GOALS
10.7 Facilitate migration of persons
11.1 Ensure access for all to housing and basic services
17.8 Enhance capacity-building in high-quality, timely and reliable data
TARGETED CITY ACTIONS

Beirut Social & Protective

Mitigating Social and Protection Issues Encountered by Vulnerable Populations Within the City of Beirut

OBJECTIVE

The objective of the action is to mitigate social and protection issues resulting from urban migration through enhanced targeting and active engagement of the Municipality of Beirut.

ACTIVITIES

- Establish the ‘Municipal Social Cell’ at the Municipality of Beirut;
- Identify local focal persons from the selected neighbourhoods;
- Conduct training and orientation sessions for municipal staff;
- Produce a list of priority interventions;
- Reinforced municipal capacity to manage urban migration issues through establishing a ‘Municipal Social Cell’;
- Enhanced municipal capability through improved access to reliable social and protection data;
- Increased level of vulnerable groups’ well-being;

OUTCOMES

MC2CM POLICY RECOMMENDATIONS ADDRESSED

Urban planning and access to adequate housing
Access to social and political participation
Protection against discrimination

SUSTAINABLE DEVELOPMENT GOALS

10.2 Promote social, economic, and political inclusion of all
16.7 Ensure inclusive decision-making at all levels
11.1 Ensure access for all to housing and basic services
17.17 Promote effective public and civil society partnerships
11.b Implement integrated policies towards inclusion

UN-HABITAT FOR A BETTER URBAN FUTURE