

Inventory of tools, guidance, policies, statement and best practices including for COVID-19 response at 28.04.20 WG6: Access to services for migrants

Organization	Priority areas/Activities	Available tools/guidance/policy developed	COVID-19 Response (tools/guidance/policy/best practices developed(/collected)
Organization WHO	vide global leadership, high level advocacy and ogue to raise awareness and political commitments, rdination and policy development norms and standards on health and migration uding co-development of guidelines and tools and mote a research agenda nitor trends, strengthen health information system, elop accountability framework and indicators for gress monitoring and reporting. vide highly specialized technical assistance and port on health and migration to WHO Technical artments, Regional and Country Offices and partners	Available tools/guidance/policy developed GAP 'Promoting the health of refugees and migrants: draft global action plan, 2019-2023 Resolution WHA70.15 – Progress report on promoting the health of refugees and migrations Framework of priorities and guiding principles to promote the health of refugees and migrants Interim guidance for refugee and migrant health in relation to COVID-19 in the WHO European Region (2020) here Strategies and interventions on preventing and responding to violence and injuries	Interim Guidance: Interim guidance for preparedness, prevention and control of coronavirus disease (COVID-19) for refugees and migrants in non-camp settings Lancet:: Refugee and migrant health in the COVID-19 response here The rights and health of refugees, migrants and stateless must be protected in COVID-19 response: A joint statement by UNHCR, IOM, OHCHR, WHO here Preparedness, prevention and control of COVID-19 in prisons and detention and other places of detention here Critical preparedness and response actions for COVID-19 here Early investigation protocols here
	mote multi-lateral actions, inter- country, inter- onal and global collaboration for continuity of care coherent and integrated actions	and responding to violence and injuries among refugees and migrants (2020) here Health diplomacy: spotlight on refugees and migrants (2019) here Strategy and action plan for refugee and migrant health in the WHO European Region here Report on the health of refugees and migrants in the WHO European Region: no public health without refugee and migrant health (2018) here Mental Health and Psychosocial Support for Refugees, Asylum Seekers and Migrants on	Case management here National laboratories here Surveillance, rapid response teams and case investigation here Infection prevention and control here Points of entry and mass gathering here Risk communication and community engagement here Country level coordination, planning and monitoring here School, workplaces and institutions here Health workers here Humanitarian operations, camps and other fragile settings here Maintaining Essential Health Services and Systems here

		the Move in Europe. A multi-agency guidance note (2015) here	
UN-Habitat	ising and human rights: The Right to an Adequate ising; Inclusive urban development	The Human Rights in Cities Handbook Series: Volume I: The Human Rights-Based Approach to Housing and Slum Upgrading	Key messages on COVID-19 here Updates from UN-Habitat here Key messages on COVID-19 and responses for informal settlements here
	using and urban development: Inclusive urban elopment, inclusive housing policies, affordable sing, integrated housing and urban development	Housing at the center of the New Urban Agenda	COVID response platform for Slum upgrading here Pipeline: COVID-19 control measures to informal settlements – Key considerations Engagement / Guideline for Local Authorities and Community Action Planning
	using and migration: Inclusive housing strategies ced evictions: housing right	POLICY BRIEF "Access to Adequate Housing: The Pathway to Migrants' Inclusion in Cities" https://unhabitat.org/books/losing-your-home- assessing-the-impact-of-eviction/ -Gender Sensitive Mini-Bus Services and Transport Infrastructure for African Cities: A Practical Toolkit (2019; with Flone Initiative) -Streets for Walking and Cycling: Designing for safety, accessibility and comfort in Africa (2018 with ITDP)	Opinion piece on the role of local governments on COVID response here Youth led response to COVID (Kenyan context) here
FAO	Advocacy for better coverage of social protection systems in rural areas, addressing the social and economic exclusion, particularly of youth, women and the elderly Providing livelihood packages and technical training for the reintegration of returnees in rural areas (with agricultural livelihoods) Facilitating returnees' access to employment and entrepreneurship opportunities	FAO Migration Framework – Migration as a choice and an opportunity for rural development. Rome http://www.fao.org/3/ca3984en/ca3984en.pdf The State of Food and Agriculture 2018. Migration, Agriculture and Rural Development www.fao.org/3/19549EN/i9549en.pdf	Migrant workers and the COVID-19 pandemic here Anticipating the impacts of COVID-19 in humanitarian and food crisis contexts here Social Protection and COVID-19 response in rural areas here Impact of COVID-19 on informal workers here Q&A: COVID-19 pandemic – impact on food and agriculture here

	Strengthening the enabling environment to improve access to education and health care systems and, supporting rural institutions and services Supporting sustainable economic and productive inclusion for both migrants and host communities through decent rural employment opportunities, combined social protection and agricultural interventions, and by securing environmental goods and services Supporting the development of inclusive and environmentally sustainable livelihood strategies (support for livelihoods, repair of infrastructure damaged by conflict, cash transfers and food assistance to help households avoid resorting to violence) Strengthening existing systems and capacities to reduce the need for long-term emergency assistance (I.e. through food security and social protection interventions enhancing equal access to services and social cohesion)	Strengthening Sector Policies for Better Food Security and Nutrition Results: Rural Migration, http://www.fao.org/3/a-i8166e.pdf Forced migration and protracted crisis. A multilayered approach. www.fao.org/3/a-i7880e.pdf Addressing rural youth migration at its root causes. A conceptual framework. Rome www.fao.org/3/a-i5718e.pdf Distress migration and youth in protracted crises. The Junior Farmer Field and Life Schools Approach. www.fao.org/3/a-i6632e.pdf	Publications: FAO's component of the Global COVID-19 Humanitarian Response Plan here COVID-19: Our hungriest, most vulnerable communities face "a crisis within a crisis" here
ILO	Provision of technical, legal, actuarial and financial advisory services and capacity building for tripartite representatives of ILO member states: Technical advice/expertise and capacity building The ratification and application of ILO Conventions and Recommendations The drafting, negotiation and implementation of social security agreements to, amongst others, ensure access to health care for migrant workers and their families (e.g. the draft EAC council directive, the SADC portability framework, the ECOWAS Convention) The establishment of national Social Protection Floors guaranteeing access to essential health care and basic services based on social dialogue	The ILO Social Protection Floors Recommendation, 2012 (No. 202) for more information on the means of actions and available tools including a non-limitative list of relevant ILO Conventions and Recommendations as well as non-building policy guidance documents, see the factsheet, https://www.social-protection.org/gimi/gess/RessourcePDF.action?ressource.ressourceId=45923 . International Labour Standards in the area of occupational safety and health and Health Convention, 1981 (No. 155) https://www.ilo.org/dyn/normlex/en/f?p=NORMLEXPUB:12100:0::NO::P12100_ILO_CODE:C155 . Relevant technical tools are available here.	COVID-19 and the world of work: Updated estimates and analysis here Country policy responses here Occupational safety and health tips for workplaces (video) here Five ways to protect health workers during the COVID-19 crisis here Women health workers: Working relentlessly in hospitals and at home here Social protection monitor on COVID-19 here

	The drafting or revision of inclusive and non-discriminatory national legislation and policies The development, strengthening, implementation and monitoring of new or existing health protection schemes that enhance access or extend coverage to migrant workers Building a knowledge base on social security for migrant workers to support evidence-based policymaking and capacity building	Additional resources and information on ongoing projects with components on ensuring migrant workers access to health care and other basic services: http://www.ilo.org/labourmigration. The annual ILO-ITC Labour Migration Academy https://www.itcilo.org/topics/social-protection and https://www.itcilo.org/topics/migration	Pipeline: Prevention and Mitigation of COVID-19 at Work Action checklist
IOM	Health assessment and travel health assistance	E-PHR Handbook for Health Professionals	Multilingual COVID-19 Q&As here
		Screening Chest X-Ray Interpretations and Radiographic Techniques	COVID-19: Guidance for employers and business to enhance migrant worker protection during the current health crisis here
		Migration Health Services Medical Manual Returning with a health condition: A toolkit for counselling migrants with health concerns Re-integration handbook: practical guidance on the design, implementation and monitoring	Interim Guidance: Scaling up COVID-19 outbreak readiness and response operations in humanitarian situations, including camps and camp-like settings

IOM health response in crisis situations: humanitarian emergencies	Migration Crisis Operational Framework Displacement Tracking Matrix (DTM) IOM Emergency Health Migration Health and Displacement IOM Framework for addressing internal displacement OM's Health, Border and Mobility Management framework	
Migration health research	Research Portal https://mhadri.org/	
Addressing Gender-based violence in crisis settings Mental health and psychosocial support	Institutional framework to for addressing gender-based violence in crises Manual on Community-Based Mental Health and Psychosocial Support in Emergencies and Displacement	
	Mental Health and Psychosocial Support in Emergency Settings	
Sustainable development and whole-of-government policies	Migration and the 2030 Agenda Guide for Practitioners Education and Migration	
Education	Policy guide on entrepreneurship for migrants and refugees GFMD Mayors mechanism	
Local governance	https://www.gfmd.org/process/gfmd-mayors- mechanism Handbook to develop projects on remittances	
Diaspora engagement	good practices to maximize the impact of remittances on development	
	Developing a Road Map for Engaging Diasporas in Development: A Handbook for Policymakers and Practitioners in Home and Host Countries	

OHCHR	OHCHR is mandated to promote and protect the enjoyment and full realization, by all people, of all rights established in the Charter of the United Nations and in international human rights laws and treaties The mandate includes: • preventing human rights violations • securing respect for all human rights • promoting international cooperation to protect human rights • coordinating related activities throughout the United Nations and • strengthening and streamlining the United Nations system in the field of human rights In addition to its mandated responsibilities, OHCHR leads efforts within the UN system to integrate a human rights-based approach in all work carried out by United Nations entities	Migration Integration Development: Bolster Inclusion to Foster Development The economic, social and cultural rights of migrants in an irregular situation International Migration, Health and Human Rights Principles and Guidelines, supported by practical guidance, on the human rights protection of migrants in vulnerable situations Committee on Economic, Social and Cultural Rights, Duties of States towards refugees and migrants under the International Covenant on Economic, Social and Cultural Rights	The rights and health of refugees, migrants and stateless must be protected in COVID-19 response: A joint statement by UNHCR, IOM, OHCHR, WHO here COVID-19 and its human rights dimensions here High Commissioner's update to Member States on OHCHR COVID-19 response (PDF) here UN human rights chief "distressed" over plight of India's internal migrants, welcomes measures to limit impact here The coronavirus outbreak is a test of our systems, values and humanity here Rights and health of refugees, migrants and stateless people must be protected here IASC Interim Guidance on COVID-19: Focus on Persons Deprived of Their Liberty (OHCHR and WHO) here OHCHR Guidance on the Human Rights Dimensions of COVID-19: Migrants (PDF) here
UNFPA	Health and basic services	Youth Mixed Migration in Beirut Projet Migration Mixte des Jeunes: Beirut, Cairo, Tunis and Nairobi Literature review Joint Programme to Improve the Human Security of the Ngöbe and Buglé Temporary Migrants in Costa Rica and Panama	
UNICEF	Education and skills	Inclusive Quality Education for Internally Displaced Children (2019)	COVID-19 and Children on the Move Tip Sheet on COVID19 and Migrant and Displaced Children here

		Education Solutions for Migrant and Displaced Children and their Host Communities (2020)	Children on the move in East Africa: Research insights to mitigate COVID-19 – with some powerful data coming out of the 1290 children on the move surveyed here Communications: OpEd by the UNICEF Executive Director "Time is running out to protect refugees from a Corona Virus Crisis" here Press Release "COVID-19 pandemic could devastate refugee, migrant and internally displaced populations without urgent international action" here Video on the need to protect refugees and IDP children from COVID
	Integrated services at the local level: Support local governments to implement the Global Compacts for migrant and displaced children and youth Child Protection and MHPSS	Children Uprooted – What Local Governments Can Do (2018) Children #Uprooted Website MHPSS Toolkit (to be published 2020)	Education Interim guidance for Covid-19 prevention and control in schools here Protecting the most vulnerable children from the impact of coronavirus: UNICEF agenda for action here
		Community based MHPSS in Humanitarian Settings (2018)	Child Protection Alliance for Child Protection in Humanitarian Action, Technical note: Protection of children during the COVID-19 pandemic here Key Messages on Refoulement, Detention, Push-Backs and Deportations of Asylum-Seeking and Migrant Children in the Context of the COVID-19 Pandemic. here MHPSS
	WASH	Water Under Fire (2019) UNICEF Strategy for Water Sanitation and Hygiene.	Addressing Mental Health and Psychosocial Aspects of COVID-19 Outbreak (developed by the IASC's Reference Group on Mental Health and Psychosocial Support) here Tips and guidance for parents and families here
UN Women	Gender and migration: Project: 'Understanding the socio-economic integration of women migrants in the central Mediterranean route'; a broader Joint	Methodology and research tools under development.	

Caritas	Programme IOM-UN Women on 'the promotion of safe and gender equal opportunities for migrant women in the MENA region CI is drafting a short paper on access to health		Caritas Internationalis is running the Share the Journey Campaign
Internationalis (CI)	services based on national Caritas good practices and recommendations. CI will share good practices with TWG6 Caritas – Childs Rights Initiative: The Initiative for Child Rights in the Global Compacts is working to ensure that the rights of children who are on the move or impacted by migration are respected and fulfilled. The Initiative is driven by a civil society-led steering committee, which is co-convened by Save the Children and Terre des Hommes and includes non-governmental and philanthropic organisations, multilateral institutions and experts and Un agencies.	Initiative for Child Rights in the Global Compacts: http://www.childrenonthemove.org/	on the culture of encounter between migrants and locals, here Caritas Internationalis has issued a press release on COVID19 here And an advocacy statement: here Caritas Europa Regional Office, here Caritas Italiana with La Sapienza University: training for all local Caritas members who provide shelter, medical treatment, food and other services during the COVID19 crisis. Multilingual information made available to migrants. Similar initiatives have been carried out by other national Caritas, such as Bolivia and Spain, to mention some
IFRC	Migration and displacement, policy, Council of Delegates Resolution, health, protection, best practices	https://media.ifrc.org/ifrc/wp-content/uploads/sites/5/2017/12/IFRC_StrategyOnMigration_EN_20171222.pdf https://media.ifrc.org/ifrc/wp-content/uploads/sites/5/2017/03/Migration-Policy_EN.pdf https://media.ifrc.org/ifrc/wp-content/uploads/sites/5/2020/01/CD19-R6_AdoptedRFL-Strategy-with-annex_en_clean.pdf https://media.ifrc.org/ifrc/wp-content/uploads/sites/5/2020/01/pOLICY-ON-INTERNAL-DISPLACEMENT.pdf https://media.ifrc.org/ifrc/wp-content/uploads/sites/5/2020/01/CD19_R7-Adopted-IDP-resolution-FINALclean.pdf	Including migrants and displaced communities in COVID-19 preparedness and response – Guidance for National Societies English version for Asia Pacific National Societies; Arabic version for MENA National Societies; Spanish version for Americas National Societies French version for Sahel National Societies Scaling up COVID-19 outbreak response operations in Humanitarian Settings including camps and camp like settings IFRC Technical Guidance Note: How to consider PGI in the response to COVID-19 Risk communication and community engagement resources for COVID-19 – IFRC plus other organizations

		https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2020/01/CD-19- R8_Adopted_Movement-Declaration-on- Migration_EN_clean.pdf https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2020/01/33IC-R4- RFLCLEAN_ADOPTED_en.pdf https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2017/12/20171218_Mi grationPlan_WEB.pdf https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2018/06/Guidance- Note-Trafficking.pdf https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2016/12/Operational- Health-Framework-on-Migration.pdf https://media.ifrc.org/ifrc/wp- content/uploads/sites/5/2018/06/ROMIA- Child-Protection-Projects-Lessons- Learned.pdf https://www.rcrc-resilience- southeastasia.org/wp- content/uploads/2017/11/2017-Migrant- Health-Case-Studies-AP-LR.pdf	IFRC Checklist - Mobilization of Personnel for COVID-19 response (available in English, French, Spanish, Arabic, Russian, Portuguese) Mental Health and Psychosocial Support for Staff, Volunteers and Communities in an Outbreak of COVID-19 (available in English, Spanish, French, Arabic, Chinese, Japanese) Psychological coping during disease outbreak - elderly and people with chronic conditions (available in English and Chinese) IFRC: Remote Psychological First Aid during COVID-19 Coronavirus Disease (COVID-19) Guidance for IFRC and National Societies (available in English, French, Arabic, Spanish, Russian, Portuguese) IFRC: Pandemic Response Options - Quick Reference Guidance for NS IFRC: Technical Guidance Note to support educational response to COVID19 The full list of IFRC guidance on COVID-19 can be found on the IFRC GO Platform Pipeline: Prevention and Mitigation of COVID-19 at Work Action checklist
PSI	PSI Programme of Action (2018-2022) adopted by its 2017 World Congress commits to defending and promoting full respect to the human rights of migrants, refugees and forcibly displaced persons. PSI's European organization, the European Federation of Public Services Unions (EPSU), established from among its affiliates all over Europe, a "European network of workers involved in the reception of migrants and refugees."	Council of Global Unions Working Group on Migration Initiative for Child Rights in the Global Compact Saving lives is not a crime." https://www.epsu.org/article/statement-solidarity-miguel-and-migrants-saving-lives-not-crime,	COVID19 Emergency – PSI Priorities and Perspectives PSI COVID19 Response: Public Health Once and For All – Concept Note COVID19: Safe Workers Save Lives Campaign 7 April 2020 World Health Day PSI Statement: "Breaking the Cycle of Panic and Neglect"
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	Building the capacity of PSI affiliates to defend the human rights of migrants and refugees through non-discriminatory access to public health services Ensuring safety and decent work for health workers delivering public health services to migrants and refugees Promoting equity and availability of "Health Workers for All"	https://publicservices.international/resources/news/saving-lives-is-not-a-crime?id=10124⟨=en Campaign to establish "firewalls" separating access to services from immigration control Giving workers a voice dealing with migrants and refugees PSI Project on Human Rights, Trade Unions and Quality Public Services for Refugees and Migrant Workers in the MENA Building Trade Union Capacity in Defending the Human Rights of IDPs in Nigeria "Working for Health": A Five-Year Action Plan for Health Employment and Inclusive Economic Growth (2017–21) PSI's #NotATarget Campaign in conjunction with the WHO's Health Workers #NotATarget Campaign PSI Right to Health Campaign Working with the WHO on the effective implementation of the WHO Code of Practice in the International Recruitment of Health Professionals, including PSI engagement in the International Platform on Health Worker Mobility Building alliances with civil society, including with the Health Workers for All Coalition	21 March 2020 PSI Statement: "Racism and Xenophobia are a Danger to Public Health" Regular updates, statements and tools for PSI unions are available on the website: https://publicservices.international/
UCLG	Social Inclusion through basic services (health, housing, education: At MC2CM project and in the Community of Practice on Migration, UCLG collects practices and promote knowledge exchange at technical level among cities 6 Priority areas (governance, economic inclusion, resilience, access to health services and education,	City migratory profiles, Case studies, Policy Recommendations, Thematic learning reports: https://www.icmpd.org/our-work/migration-dialogues/mtm-dialogue/city-to-city-mc2cm/ City migratory profiles, Case studies, Policy Recommendations, Thematic learning reports:	

MMA (non member)	housing, counter discrimination, migrant and refugee protection) - the Mayors Mechanism (steered jointly by UCLG, MMC and IOM) is launching a Call to Action for cities to commit to the implementation of the engagements undertaken in Marrakech	https://www.icmpd.org/our-work/migration-dialogues/mtm-dialogue/city-to-city-mc2cm/	Live Resource Guide: Municipal Migrant & Refugee Sensitive COVID-19 Responses
PICUM	Identifying and addressing barriers to accessing health care for people with irregular status in the EU	PICUM (2016), The sexual and reproductive health rights of undocumented migrants: Narrowing the gap between their rights and the reality in the EU PICUM (2018), Protecting undocumented children: Promising policies and practices from governments PICUM (2017), Cities of Rights: Ensuring health care for undocumented residents PICUM resources on introducing "firewalls!" to foster access to health care for people with irregular status https://picum.org/firewall-3/	PICUM statement and recommendations on COVID-19 and undocumented migrants: https://picum.org/wp-content/uploads/2020/03/COVID-19-Statement-March-2020.pdf PICUM webpage gathering statements and resources on COVID-19 and its impact on migrants and the organisations that work with them https://picum.org/covid-19migrantsineurope/